Your Healthcare Facility's Most Critical Communications Link

Connect is a VoIP, PoE nurse call system that provides a unified foundation for communication, collaboration and safety initiatives in any modern healthcare environment. Seamless integrations, caregiver workflow tools, direct patient-family messaging and much more are easily accessible through an all-in-one platform that keeps every member of the care team engaged.

4 Advanced Communication Solutions.

1 Integrated Nurse Call System.

Limitless Potential for Safety, Satisfaction & Efficiency

Increase Patient & Staff Satisfaction
Unit CareBoard™

Replacing static nurse-station grease boards that require frequent manual updates, this patented electronic whiteboard dynamically displays important unit information to help caregivers make timely decisions that enhance the patient experience and staff-wide efficiency. Unit CareBoards can:

- Display patient information, staff assignments, room status and unit activity at a glance
- Help staff easily identify risks and concerns
- Enable nurse leaders to quickly address potential staffing issues
- Integrate with West-Com Patient CareBoards, nurse consoles and workflow stations

Enhance Patient-Family Communication & Engagement
Patient CareBoard

In-room electronic whiteboards digitally display important information to provide reassurance to family members, patients and staff throughout each stay — because no one should have to wonder what's coming next in their care plan. Patient CareBoards can:

- Display information automatically via EMR or by direct input via web-based application to prevent inconsistencies
- Enable patients and families to put faces to names with visual call assurance
- Encourage greater patient-family involvement engagement
- Ensure staffing and care plan information is always accurate and up to date
- Reduce frequency of patient calls and readmissions

Streamline Caregiver Workflow & Patient Safety
Workflow Station

Interactive workflow stations enable better communication and collaboration among team members to ensure everyone gets to the correct place, at the correct time, to perform the correct task. Workflow Stations enable caregivers to:

- Customize time periods for multidisciplinary rounding involving multiple caregivers
- Maximize compliance with multidisciplinary rounding standards
- Reduce risk of hospital-acquired conditions
- Set personal reminders for more timely and responsive patient care
- Collaborate with support services such as EVS, lab, imaging and transportation

Leverage Actionable Alerts & Customized Communication
Nurse Console

Caregivers can easily communicate with patients, set staff assignments, send direct messages and more through this all-in-one interface. Alert tones, colors, floor maps and text are all customizable; healthcare facilities can choose from several console sizes to save desk space at the nurse station. Powered by West-Com's FocusCare® software, the nurse console can be used to:

- View interactive maps to identify patient calls, unit events, equipment and staff location
- Send direct requests automatically to assigned caregivers
- Activate "Quiet Mode" to lower noise levels for improved HCAHPS scores
- Establish standardized alarm management rules
- Comply with current care demands using configurable call escalation protocols

Why West-Com?

With a longstanding reputation for nurse call innovation, West-Com's industry-leading communication solutions and customer support have helped modernize healthcare environments, prevent caregiver burnout and improve patient outcomes to support long-term ROI since 1983.

   No Recurring Licensing Fees
+ **No Middleware**
+ **Upgrade Paths to Make Systems Last**
+ **Free, Ongoing Factory Training**
= **Low Lifetime Cost**

Request a demo to see these powerful tools in action.

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