

Connecting patient care
through event-driven
solutions.



Workflow

HCAHPS

Patient Safety

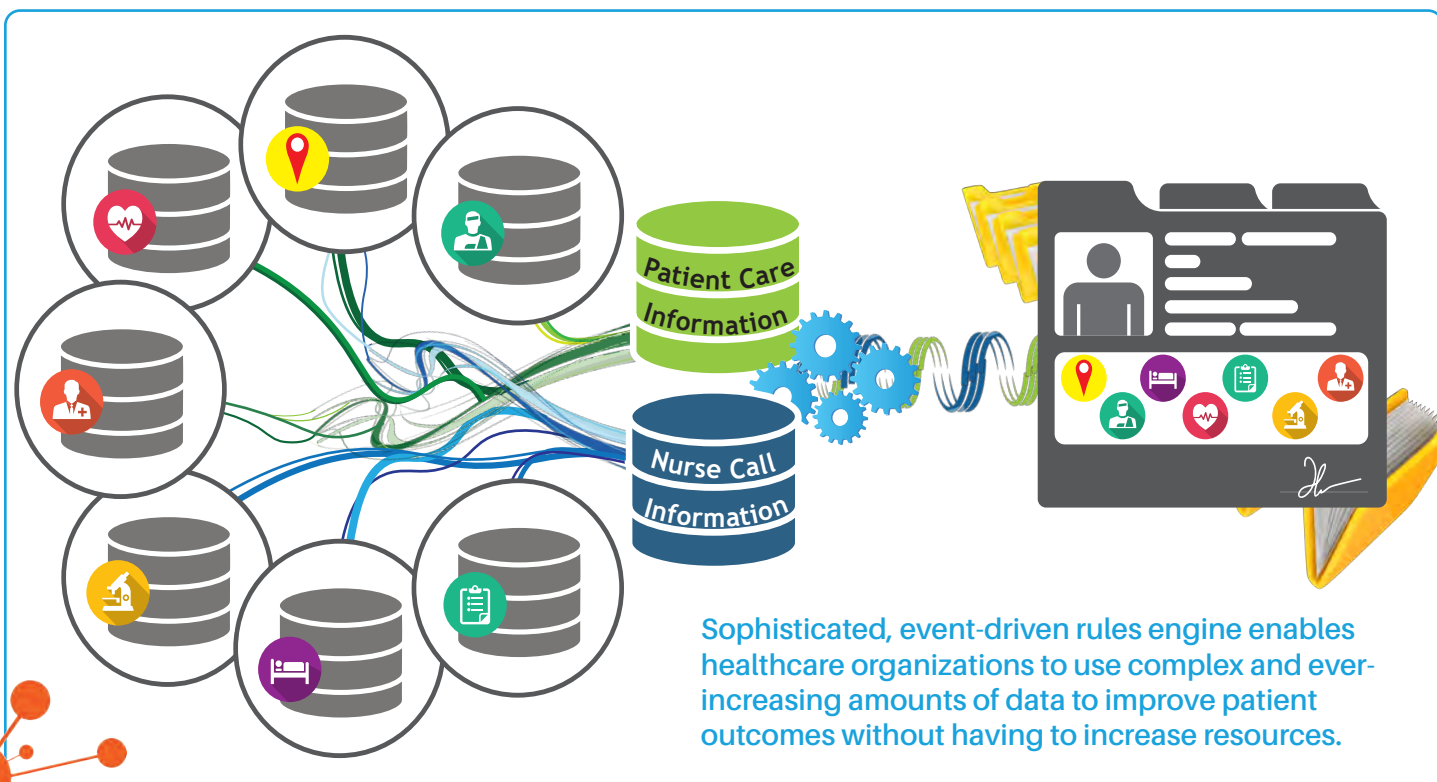
hygiene room turnover
response time pain control
actionable events lab notification
fall prevention patient engagement
meaningful use purposeful rounding
pressure ulcer prevention live dashboards
collaboration care coordination
patient status noise levels
sustainable family

Communication



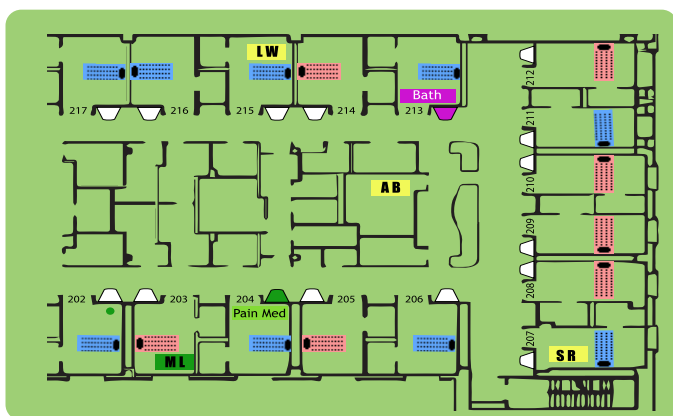
CPOE
Enhanced Beds
Staff Directory
Lab
EMR ADT RTLS
Staff Assignments

West-Com's bidirectional interfaces provide caregivers a complete, unified view of meaningful information needed to make data-driven decisions.



West-Com recognizes the increasing demands from CMS for healthcare organizations to improve patient outcomes. Facilities must find ways to fully utilize their resources to reduce cost and improve patient safety, workflow and communications. Data silos are often a hindrance to achieving these initiatives, and are barriers to collaboration and information accessibility. West-Com's bidirectional interfaces and native data integrations extend workflow beyond nurse call, without the need for expensive third-party software. The interfaces also provide patients with information regarding their care plans and help prevent unwarranted anxiety.

Novus® Connect console showing staff and patient locations.



West-Com Unit CareBoard™ sharing information with ADT, EMR, staff directory services, EVS, and nurse call transactions.

Bed	PI	RN	CNA	Attributes	Transfer or D/C	COPD	CHF	Status	Calls Last 60	Tale
3301	RL	Mirasol	Rhea Mae					Occupied		Feb 05, 2016 09:19 AM
3302	TS	Mirasol	Rhea Mae			✓		Occupied	2	Charge RN: Marge RT: R. Archer Ext 2561 Code Purple: Ext 9995
3303	DD	Pat	Rhea Mae					Occupied		
3304	KY	Riza	Diosa		✓			Occupied		
3305	AW	Pat	Rhea Mae					Occupied		
3306	VG	Mirasol	Rhea Mae					Occupied	2	
3307	JS	Riza	Diosa					Occupied	1	
3308	HM	Debbie	Diosa					Occupied		
3309	?	Pat	Rhea Mae		✓			Dirty		
3310	MD	Riza	Diosa					Occupied		
3311	BO	Mirasol	Rhea Mae			✓		Occupied	4	
3312	?	Debbie	Diosa		✓			Cleaning		
3313	MT	Debbie	Diosa					Occupied		
3314	CF	Pat	Rhea Mae					Occupied		
3315	CN	Debbie	Diosa					Occupied		
3316	FL	Riza	Diosa			✓		Occupied		

Census

Average Response Time

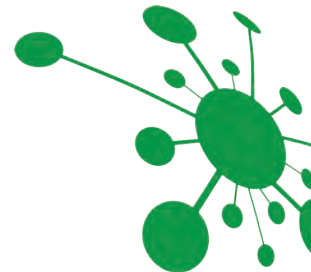
Total Calls / 60 minutes

EVENTS (2)

3311 Bath Asst 6:34
3307 Request 2:51



Novus® connects patient care information with event-driven solutions by unifying previously isolated patient-care data sources into one patient-care record. Novus' gateways receive information through their API or HL7 data streams, process the information, then store it in the appropriate patient-care record. Applications can then request and selectively extract relevant information from a patient-care record and use the information to improve patient safety, communications and workflow. Information in the record is updated whenever the information changes or if an event or series of events trigger an update or new information.



WEST-COM INTERFACE GATEWAYS



The EMR interface receives and parses transactions from the EMR and transforms them into meaningful information used to improve patient care. For example, ORM and ORU transactions can be sampled for information regarding pain assessments, mobility evaluations or glucose measurements. The resulting data can be used to involve the patients in their care plan, improve patient safety, and improve workflow and overall patient satisfaction.



The bed advisory gateway receives enhanced information from certified bed vendors to improve patient safety. If a patient or family member changes the bed to a non-compliant configuration, patient care staff are notified. Wireless beds do not require the bed to be plugged into the nurse call to receive bed notifications. Bed compliance information can be received from other systems, and alarms may be automatically silenced when a caregiver enters a room if using location services.



The staff scheduling interface shares staff assignment information with other systems. Assignments can be made from any shared system, and the information is synced with all shared systems.



The ADT interface receives current patient demographic and patient location information from ADT transactions. This information is used to improve staff workflow, engage the patient and family, and trigger events based on patient location transactions.



The staff directory interface receives current staff information from one central location. There is no longer the need to spend resources on keeping the nurse call staff information up to date. Staff directory files are also used when syncing staff files with other systems using our bidirectional interface.



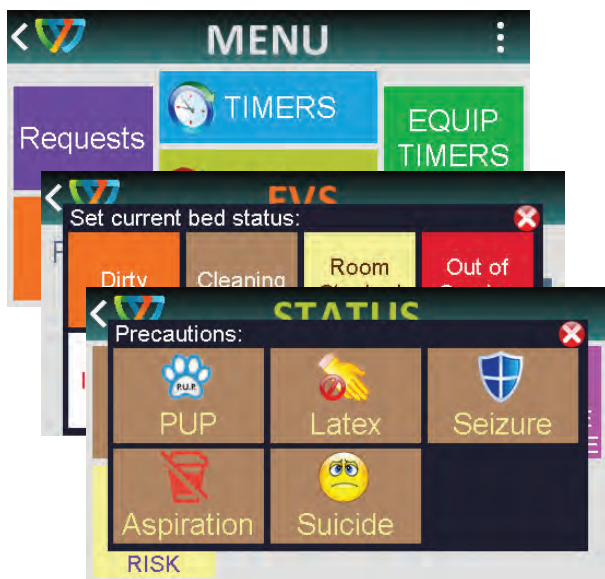
The lab interface is used to notify caregivers and patients when lab results are requested or available. Transactions can also be sampled for specific lab results.



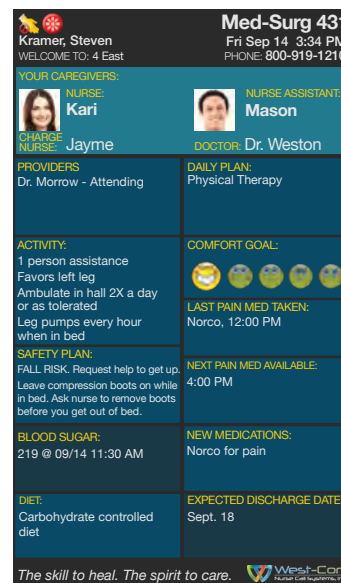
The location interface allows nurse call applications to identify staff members and display their locations. This information can be used to trigger events such as displaying a caregiver's name and picture when a staff member enters the patient's room or providing hygiene reminders. It can also be used to improve patient care analytics.

* Listed above are common gateways used with the West-Com nurse call system. It is not a complete list of available interfaces. Please call for more information.

Workflow station sharing information with EMR, EVS, ADT and nurse call



West-Com's Patient CareBoard™ sharing information with ADT, EMR, RTLS, wireless beds, lab and staff scheduling.



The skill to heal. The spirit to care. West-Com

Innovative & Sustainable Solutions for the Advancement of Patient Outcomes

- Nurse Call
- Analytics
- Bed Management
- Patient Flow
- Alert Management
- Noise Reduction
- Workflow Improvement
- Electronic Signage

INTEGRATIONS

- EMR
- Directory Services
- Wireless Devices
- Patient Wandering
- Bed Management
- Patient Engagement
- ADT
- Staff Scheduling
- RTLS
- Wireless Beds
- Lab
- Clinic

LIFETIME ADVANTAGES

- Improve facilities' HCAHPS
- Reduce HACs
- Facilitate multidisciplinary rounding
- Reduce capital expenditures through intuitive and innovative designs
- Lower lifetime cost with sustainable, upgradable solutions
- No reoccurring licensing fees with West-Com products
- Free technical training courses to all West-Com facilities for the life of the system
- West-Com systems are manufactured in the USA



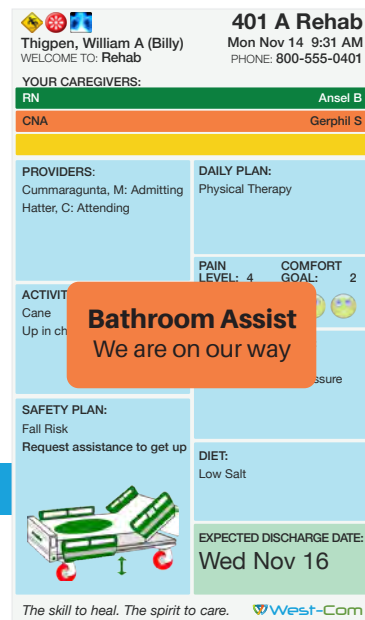
Direct Request®
Pain & Toileting



Workflow Stations
Care reminders & timers



Bathroom Station
Dual-level call types with
two-way communication



Patient CareBoards™
Care plan communication with
Call Assurance

West-Com Nurse Call Systems is dedicated to developing innovative, sustainable solutions that improve communications, streamline workflows, and contribute to the reduction or elimination of preventable medical errors and hospital acquired conditions. Since our humble beginnings in 1983, West-Com has introduced new innovative solutions to health-care like Direct Request® for pain assessment and toileting, and Patient CareBoards™ that provide the safest and most efficient way to communicate critical elements of a patient's care plan among the entire care staff, patient, and family to improve patient engagement and elevate the quality of care.

Headquartered in Fairfield, CA, West-Com has four offices and 73 authorized dealers located throughout the US, Canada, and Middle East. We offer local and enterprise-wide nurse call systems and CareBoard™ solutions, clinic patient flow systems, and senior care safety solutions to acute care, ambulatory care, and post-acute care facilities.



Email info@westcomnics.com
to learn more about solutions
for acute care, senior living,
surgery centers and clinics.



WWW.WESTCOMNCS.COM | PHONE 800-761-1180 | EMAIL info@westcomnics.com

WC-0010-REV2 02-20

©West-Com Nurse Call Systems, Inc., ALL RIGHTS RESERVED.