![West-Com Nurse Call Systems, Inc. logo]

Patient CareBoard™
telehealth and digital care plans

Providing timely access to quality care and keeping patients and family members informed about their care plan are the goals for most healthcare facilities. Unfortunately, timely access to quality care could be prevented or delayed due to geographical restrictions, safety concerns, and inadequate communication workflow. Nurses are asked to convey important clinical care plan information about patients on handwritten grease boards which are hard to read and difficult to keep current. Furthermore, providers are often overscheduled, causing care delivery and patient discharge delays. West-Com's Patient CareBoard™† provides the solution. **The Patient CareBoard delivers digital care plans and telehealth services inside every patient room to provide ubiquitous, safe and effective communication, optimize care delivery, and display clear and accurate patient care plans.**

ACTIVITY:
Cane
Up in chair 3X per day

PAIN LEVEL: 4   **COMFORT GOAL:** 2

NEW MEDICATIONS:
Percocet - Pain
Lisinopril - Blood Pressure

SAFETY PLAN:
Fall Risk
Request assistance to get up

DIET:
Low Salt

EXPECTED DISCHARGE DATE:
Wed Nov 16

The skill to heal. The spirit to care.   West-Com

Vitalchat™ **telehealth services** integrate directly with the CareBoard to enable virtual rounding, family visits, and provider consultations.

Virtual eSitter increases patient safety through remote monitoring with intelligent video. Real-time dashboard tracks activity and notifies staff of warnings or patients with increased fall risk status.

Digital patient whiteboard communicates critical patient care plan elements such as precautions, dietary restrictions, medications, and daily activities. Real-time data pulls from the EMR to eliminate manual updates and out-of-date information.

West-Com's telehealth platform also allows for on-screen video playback to offer endless opportunities for **patient and family education** and encourage further engagement in their care plan.

Industry-first digital, telehealth whiteboards elevate standards for care communication, collaboration, and workflow efficiency.

†Patent pending.

Digital Patient Whiteboard

Patient CareBoards™ ensure care plan communication is accurate and timely to improve the patient experience and patient outcomes.

Med-Surg 431	Patient Ribbon Header
Kramer, Steven / WELCOME TO: 4 East / Fri Sep 14 3:34 PM / PHONE: 800-919-1210	

YOUR CAREGIVERS:

NURSE: **Kari**   NURSE ASSISTANT: **Mason**

CHARGE NURSE: Jayme   DOCTOR: Dr. Weston

Staffing Information

PROVIDERS
Dr. Morrow - Attending

DAILY PLAN:
Physical Therapy

ACTIVITY:
1 person assistance
Favors left leg
Ambulate in hall 2X a day
or as tolerated
Leg pumps every hour
when in bed

COMFORT GOAL:

LAST PAIN MED TAKEN:
Norco, 12:00 PM

SAFETY PLAN:
FALL RISK. Request help to get up.
Leave compression boots on while
in bed. Ask nurse to remove boots
before you get out of bed.

NEXT PAIN MED AVAILABLE:
4:00 PM

NEW MEDICATIONS:
Norco for pain

DIET:
Carbohydrate controlled
diet

EXPECTED DISCHARGE DATE:
Sept. 18

Patient Care Blocks

The skill to heal. The spirit to care. West-Com

Messages & Notifications

Patient CareBoard™ screens and care blocks are configurable to meet the specific needs of your unit.

Promote patient and family engagement.
Patient CareBoards help patients feel connected to their care staff while staying up-to-date on the status of their care. This provides peace of mind and elevates their perception of the level of care received.
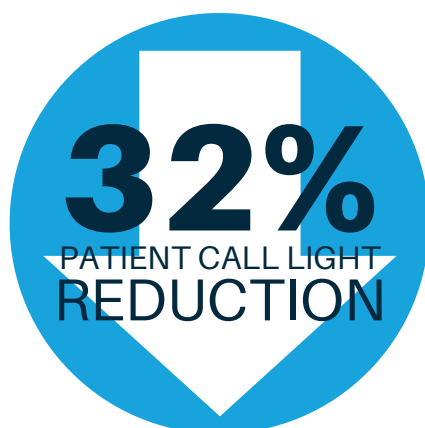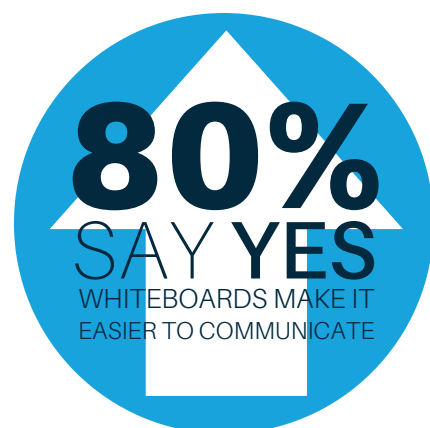
Enable care plan communication and collaboration among care staff.
The Patient CareBoard unites the team around a patient's care plan and provides confidence to every staff member that patient information is accurate and up-to-date.

Improve patient outcomes.
CMS research reveals that patient and family engagement leads to reduced re-admissions and falls. We also know that communication breakdowns cause up to 70% of sentinel events. Patient CareBoards improve patient safety and communication and engage patients with their care plans.

80% SAY YES
WHITEBOARDS MAKE IT EASIER TO COMMUNICATE

32% PATIENT CALL LIGHT REDUCTION

100 NURSING HOURS SAVED EVERY DAY
TIME GAINED FOR DIRECT PATIENT CARE

Guadalupe Regional Medical Center is maximizing staff efficiency through fewer distractions and the elimination of manual processes. This is time that can be reallocated to direct patient care activities.[†]

[†]Data on file.

Telehealth Services

West-Com's Patient CareBoard™ seamlessly integrates with Vitalchat™ telehealth services to enhance and complement your existing patient care workflow. These virtual telehealth resources will **increase patient and caregiver safety, improve clinical collaboration, enable specialty care access, and allow offsite family connection and engagement.**

- Virtual rounding
- Virtual providers and specialists
- Virtual family visits
- Secure access from a web browser on any smart device, from anywhere

Virtual family visits via shared secure links.

Physical Therapy 2x daily	Clean and dry w/no signs of infection
Occupational Therapy Consult	**Dressing:** Change for same dressing, daily
Activity: Weight-bearing status: partial weight-bearing for 24 hours	**DVT Prevention:** Leave compression boots on while in bed
Use walker at all times and progress to full weight bearing as tolerated	Ask nurse to remove boots before you get out of bed
Range of Motion Exercises: 2x daily - Leg extensions - Ankle pumps	**Diet:** **Room Service Ext: 6368** - Normal - Drink lots of fluids
Next Available Pain Medication: 1:00 PM	**Pain Goal:**

Did you wash your hands?   West-Com

Virtual rounding and visits with providers & specialists.

Virtual eSitter

Remotely monitor patient rooms with intelligent video that can detect patients at risk of falling or developing pressure injures.

- Fall awareness
- Increased nurse efficiency
- Individual room or unit monitoring
- Remote accessibility
- Ability to activate nurse call for a specific room
- Real-time activity dashboard

West-Com's MobileCare™ application integrates virtual patient visits into existing clinical workflow providing caregivers and patients a seamless care delivery experience. The video button is only displayed when telehealth is enabled in a patient's room.
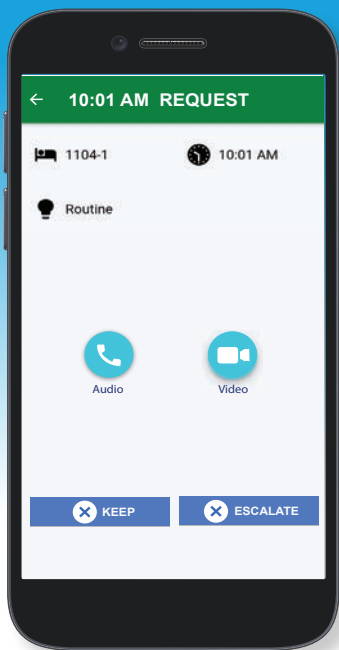
The West-Com MobileCare application is FocusCare® certified and integrates with other hospital communication solutions.

10:01 AM REQUEST

🛏 1104-1   🕐 10:01 AM

💡 Routine

📞 Audio

📹 Video

❌ KEEP   ❌ ESCALATE

" **We wanted to improve the whole patient care experience for both our patients and staff.**

Elizabeth Pastrano
Patient Experience Coordinator
Guadalupe Regional Medical Center

Contact us today to schedule your CareBoard™ Telehealth demonstration.

WWW.WESTCOMNCS.COM | **PHONE** 800-761-1180 | **EMAIL** info@westcomncs.com

WC-0015-REV5 11-20

©West-Com Nurse Call Systems, Inc., ALL RIGHTS RESERVED.