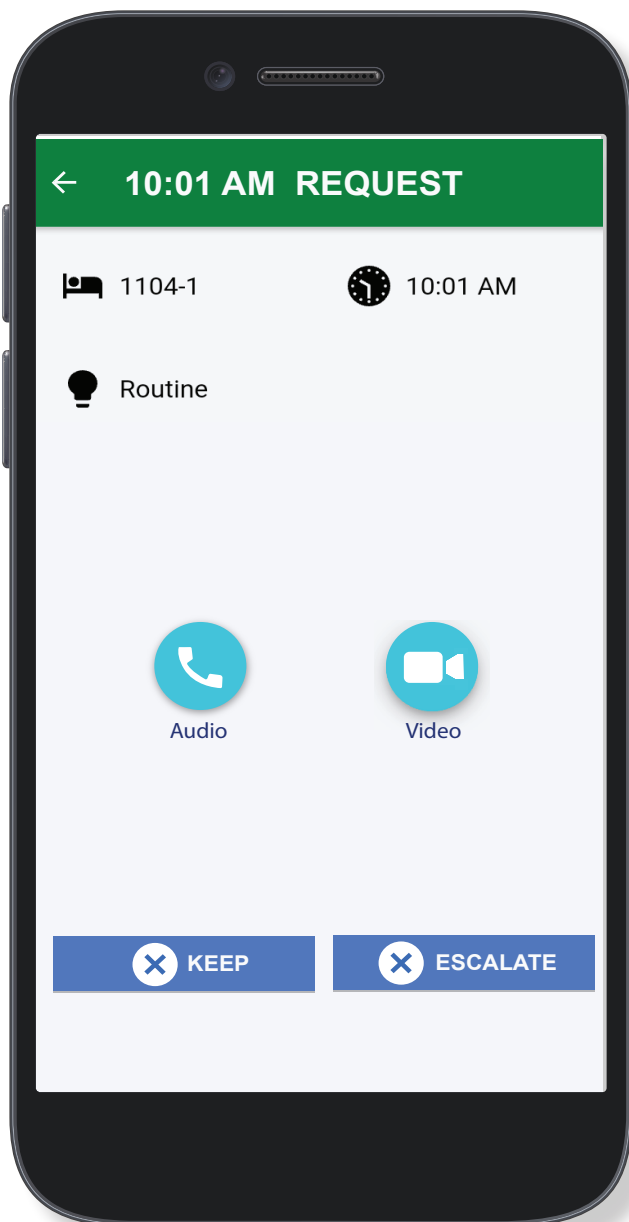


6 WAYS to positively impact outcomes, increase nursing efficiency and improve patient satisfaction through mobile communication.



Increase Patient Satisfaction

1 Responsiveness to patient call lights is directly linked to patient satisfaction. Allowing patients to speak directly to their caregiver at the time the call is placed improves perceived response time and assures the patient their need is being addressed.

2 Historical view of patient calls and care requests empowers the care team with visibility to comprehensive care activities and can be utilized with patients and families to provide assurance that staff have responded to care requests.

Increase Nursing Efficiency

3 Care alert status is clearly defined letting care staff know which requests are active and which are being addressed by another member of the care team. This reduces response redundancy and alarm fatigue among care staff.

4 Communication between care staff is streamlined to improve patient care collaboration and care team cooperation. Choose to respond to patient requests with an audio call or virtual visit.

Improve Patient Outcomes

5 Reduced risk of communication errors and care delivery delays through minimizing the number of people handling patient requests.

6 Improve response times to patient calls. Lack of responsiveness is linked to increase adverse patient outcomes and hospital acquired conditions such as patient falls.